David Whelan

Experience

Assistant Professor of Law and Director of the Law Library and Instructional Technology

University of Illinois Chicago School of Law Chicago,

2024 — present

- Manage the law school's law library and instructional technology teams.
- Teach courses in the law school curriculum.
- Collaborate with colleagues within the Law School and UIC Library system.

Director

San Diego Law Library San Diego County, California 2022 – 2024

- Lead the public courthouse law library for San Diego County, California, with nearly 20 staff and \$3 million operating budget, serving the nearly 4 million residents of San Diego County. The law library is focused on delivering legal information access to people without legal representation or legal professional education.
- Work with governance board and arms-length 501(c)(3) foundation board to create strategic direction and funding targets to support the law library's future.
- Manage financial, open meetings, and audit compliance.
- Create strategic partnerships with other information and legal information providers in San Diego County, including the public library systems and those offering legal assistance.

Director, Legal Information & the Great Library

Law Society of Ontario, Toronto, Canada 2007 – 2022

- Managed the Great Library, a public law library operated by the Ontario lawyer and paralegal regulator, with a team of as many as 20 staff and budgets as high as \$5 million, handling over 20,000 interactions a year and primarily serving a membership of over 60,000 lawyers and paralegals.
- Managed the corporate records and archives department, dealing with issues related to document management and retention by 600 organization staff, knowledge management, information management, and preservation for corporate departments as well as external researchers.
- Assumed management of the web content management team in 2011 at the CEO's request following a sub-optimal Web site rollout, supporting a redesign of the Web site as well as an integration of multiple Web properties for better navigation and search and design and management of the corporate intranet. Transferred the team back to IT in 2017.

- Provided strategic guidance to Law Society leadership on law library operations and courthouse law libraries. Provided subject matter expertise in shifting provincial courthouse law library system from two online legal research providers to a single source, saving \$1 million in the first year, and continuing to broker biennial competitive bids from the two primary legal publishers in Canada on behalf of the courthouse law library funding source.
- Acted as an internal and external resource on legal technology, law practice management, legal
 information management, and law libraries, speaking and writing frequently on issues related to
 cloud, confidentiality, social media, encryption, and law practice, including a bi-monthly column
 on Slaw.ca.

Law Library Director

Cincinnati Law Library Association, Cincinnati Ohio 2004 – 2007

- Managed subscription membership county courthouse law library serving 1,500 lawyers across a multi-county region, working with non-profit (503(c)) board of trustees and elected government representatives to deliver legal information.
- Rebuilt library endowment through improved fiscal management, refocusing collection development and documenting collection strategy.
- Managed migration from Sirsi Dynix integrated library system (ILS) to cloud-based EOS service.
- Developed and implemented members-only research Web site that integrated subscriptions to services including Fastcase, HeinOnline, and ALI-ABA in what were often first of their kind license arrangements between legal publishers and courthouse libraries.
- Was a member of an Ohio legislative task force on county courthouse law libraries, and that led to increased public access to justice and county legal research boards.

Adjunct Lecturer

University of North Texas School of Library and Information Science, Denton, Texas Web Development and Maintenance (5714), 2007

Adjunct Lecturer

University of Northern Kentucky Salmon P. Chase College of Law, Highland Heights, Kentucky Adjunct Lecturer, Basic Legal Research, 2004, 2005

Director, Legal Technology Resource Center

American Bar Association, Chicago Illinois 1999 – 2004

- Managed team of reference librarians and lawyers delivering legal technology research to lawyers and businesses supporting the legal vertical market, focused productivity and information management technology for law practice.
- Redesigned annual survey and published reports to improve year to year comparisons as well as to better segment types of law practice technology information for purchasers, making the LTRC cost-neutral based on survey and sponsorship revenue.

- Acted as Chief Information Officer (CIO) for the American Bar Association from April 2003 to August 2003 at the COO's request during a crisis period, handling significant staff and technology upheaval and cost over-runs.
- Spoke and wrote widely on law practice and technology topics, primarily at national or state bar association meetings, but also at Microsoft and Dell events.
- Internal and external resource on technology and information matters, including content management, taxonomy, and participation in the LegalXML board of directors.

Adjunct Lecturer

University of Illinois at Champaign-Urbana Graduate School of Library and Information Science, Champaign-Urbana, Illinois 2000 – 2005

- LEEP Program, 2000, 2002-2005 Using Networked Information Systems (LIS353LE/LIS454LE)
- LEEP Program, 2003, 2005, Law Resources (LIS433GLE, LIS530GLE)

Head of Computing and Technology Services

Electronic Services Librarian

Southern Methodist University School of Law Underwood Law Library, Dallas, Texas 1996 – 1999

- Managed instructional and operations technology team for +50 faculty, public access PCs, servers, and wired and wireless networks.
- Designed, developed, and delivered intranet and extranet sites for law school and law library.
- Provided technical support for an early law school e-book, using Folio Views.
- Wrote portion of successful \$1 million grant that enabled faculty to shift to portable PCs for teaching around law school.

Circulation Assistant

University of Arkansas – Little Rock School of Law Library 1993 – 1994

Education

University of North Texas School of Library and Information Sciences, Denton, Texas M.L.S., 1999

University of Arkansas at Little Rock School of Law, Little Rock, Arkansas J.D., 1996

University of Iowa, Iowa City, Iowa B.A., Political Science, 1992

Certifications

Certified Information Professional, November 2012 (by exam), Association for Information and Image Management (AIIM)

HeinOnline Author Profile | **ORCID Profile**

Print

Practice Law in the Cloud, Thomson Reuters Carswell, January 2013 (110 pages, ISBN: 9780888046079)

<u>Finding and Managing Legal Information on the Internet</u>, Second Edition, Canada Law Book, March 2012 (230 pages, ISBN: 9780888045652)

Finding and Managing Legal Information on the Internet, Canada Law Book, May 2010 (188 pages, ISBN: 9780888045065)

Electronic (eBook)

<u>Law Practice Technology</u> (March 2015) is an introduction to law office technology for law students who are getting ready to graduate or are taking a legal technology practice course in law school. The book is in use at a Big 10 law school.

Blog

Over 1,000 blog posts ranging across a variety of information, legal research, legal technology, and leadership and management topics. This personal blog is frequently featured in the American Association of Law Libraries' KnowltAALL daily email newsletter.

Podcasts

I contributed to nearly <u>50 podcasts with Phil Brown at the Law Society of Ontario</u> over a period of a few years. The podcasts are 5-10 minutes and cover legal technology topics in small, digestible chunks. They qualified for professional education credit for Ontario lawyers.

The inaugural podcast, on <u>Law Technology Now Exploiting RSS' Potential</u> (MP3) on LegalTalkNetwork.com, December 2007.

Published Articles

DIY Marketing Analytics, AALL Spectrum, September/October 2024 (Volume 29, Number 1), p. 14

Navigating the Path from Law Librarian to Organizational Leader, AALL Spectrum, March/April 2024 (Volume 28, Number 4), pp-14-17, with Shawn Friend, Emily Janoski-Haehlen, and Michael Whiteman.

The Future is Both Old and New, North County Lawyer, June/July 2022.

Artificial Intelligence v. Automation, Legal IT Today, Issue 17, p. 35, March 2017.

What is the Biggest Technology-Related Issue Facing Lawyers Today?, The Florida Bar Journal (Volume 90, Issue 1, pp. 42-43) January 2016.

<u>How to Work with Legal Publishers: Tips from the Front Line</u>, The CRIV Sheet, Vol. 37, No. 3, May 2015. (Based <u>on this post</u>)

Avoid Panic on Planes, BYO Chargers for iOS and Android, Law Technology News, June 12, 2014.

<u>For the Record: Internet of Things</u>, For the Defence – Criminal Lawyers' Association Newsletter, March 2014.

Renovating the Law: Reality vs. Wish List, Law Technology News, February 24, 2014.

A Cloud View for LegalTech New York, Law Technology News, February 4, 2014.

Market Without Software Boundaries, Law.com, January 3, 2014.

Lock Before You Load, Law.com, December 20, 2013.

Crowdsourcing Legal Information: Fad or Change Agent?, Law.com, October 22, 2013.

Open Source File Storage and Synchronization for Law Firms, Law.com, October 17, 2013.

A Quick Orientation to Cloud Search Tools, Law.com, October 16, 2013.

<u>Backward/Forward: Are These Rules Still Revolutionary?</u>, Law.com, April 4, 2013. [book review of Guy Kawasaki's Rules for Revolutionaries, 13 years on]

Lock and Key: Data Protection and Governance in the Cloud, Managing Partner, January 30, 2013.

<u>Product Review: Thomson Innovation</u>, FreePint Subscription Report Series, August 2012. Integrating Technology Into Your Trial Practice, For the Defense (Criminal Lawyers Association Newsletter), compiled by Simon Borys, contributed with Phil Brown, Taro Inoue, and Jacob Jesin, February 2012.

Don't Let Web Encryption Control You, Law Technology News (online only), October 2011.

Flip Your Research 360°, Law Technology News (online only), June 2011.

Book Review: When Gadgets Betray Us (Robert Vamosi), Law Technology News, May 2011.

Get the Electronic Licence You Want, Canadian Law Library Review, 2011.

2010 LTN Innovation Awards, Law Technology News, February 2011.

<u>Dowsing for Gold</u>, Web Watch column, Law Technology News, May 2010.

Rethink Open Source, Law Technology News, April 2010.

<u>Doing More with Less: Innovative Ideas from Small Law Libraries</u>, American Association of Law Libraries AALL Spectrum, November 2009.

Tech Turbulence: Lost in Time, Law Technology News, October 2009.

Right Size Your Research, Ontario Bar Association (OBA) Briefly Speaking, August 2009.

<u>Get Your Intranet Engines Started</u>, Special Libraries Association (SLA) Legal Division Quarterly (LDQ), Winter/Spring volume 16, nos. 1 and 2, March 2009.

10 Ways to Stretch Your Research Dollars, Law Practice, March 2009. (with Catherine Sanders Reach)

Slip Sliding Away, Law Technology News, November 2008.

Book Review: <u>The 2008 Solo and Small Firm Legal Technology Guide</u>, Legal Information Alert. September 2008 (June 2008)

Simply Powerful, Law Technology News, December 2007.

Put the Squeeze on Your Technology, Cincinnati Bar Association CBA Report, April 2007.

Small Firm Focus: Buying Blunders, Law Technology News, March 2007.

A Technology Sampler Platter, Library Hi Tech News, July 2006.

<u>Legal Research: Opinions Online</u>, Law Technology News, July 2006.

<u>A Collaborative Experiment: ohiolawlibrary.org</u>, American Association of Law Libraries (AALL) State Court and County Law Library (SCCLL) Special Interest Section News, Spring 2006.

Book Review: Directory of Periodicals Online, Business Information Alert, October 2005.

Library Spotlight: Blend Your Legal Research, Law Technology News, July 2005.

Office Administration: Automating Benefits and Payroll Services, Law Technology News, April 2005.

Book Review: <u>The Essential Formbook</u>, Law Technology News, April 2005.

Glum News About E-Billing, Law Firm, Inc., October 2004.

What's Up with Wireless?, Philadelphia Lawyer, Summer 2004.

Time and Billing, Small Firm Business, March 2004.

Where is the Portable Lawyer?, Wisconsin Law Journal, November 2003 (special edition).

<u>Technology Decisions: What to Buy? What to Buy?</u>, Association of Legal Administrators' Management Encyclopedia 2003, November 2003.

What's Hot and Not in Small and Mid-Size Law Firm Technology, Law Office Management and Administration Report, November 2003.

Beyond 2003: Predictions 2013, Law Technology News, October 2003.

Taking Command of Your Inbox, Philadelphia Lawyer, Fall 2003.

Feasibility and Viability of the Digital Library in a Private Law Firm Library, 95 Law Library Journal 369 (2003). (co-authored with Molly Flood and Catherine Reach)

Second Opinions: Getting in Front of I.T. Challenges, Law Technology News, August 2003.

Make Online Research Time More Productive, Philadelphia Bar Association Bar Reporter, July 2003.

8 Reasons to Summon FedEx and UPS Online, Law Firm, Inc., April 2003.

Case Software Helps Automate Your Office, Philadelphia Bar Association Bar Reporter, March 2003.

<u>Second Opinions: Unwiring Your Home and Office</u>, Law Technology News, March 2003.

The Near Future for Technology and the Lawyer, Wisconsin Law Journal, December 2002.

Raising the Bar: Get the Most Out of Your Bar Association, Law Office Computing, December/January 2003.

<u>Faster Internet Connection Can Speed Your Work</u>, Philadelphia Bar Association's Bar Reporter, November 2002.

Expect the Unexpected, Law Technology News, September 2002 (online only)

Editor, <u>2001 ABA Legal Technology Survey Reports</u>, American Bar Association Legal Technology Resource Center, July 2002.

Welcome to the Wireless World, Law Office Computing, April/May 2002. (feature article)

Destruction May Lurk Behind Your Files, Law Technology News, April 2002.

<u>Dot-com or Dot-Law: Where Was That Information?</u>, American Association of Law Libraries (AALL) Spectrum, July 2001.

<u>The Virtual Librarian: Adding Value in a Digital World</u>, Chicago Association of Law Libraries (CALL) Bulletin, Spring 2001.

Book Review: <u>Introduction to Academic Law Library Design: A Features Approach</u>, Legal Information Alert, April 2001.

Book Review: <u>Drafting Internet Agreements</u>, Legal Information Alert, September 2000.

Presentations

I gave the opening seminar—<u>Introduction to Law Office Technology seminar</u>— to Duke University School of Law's law technology seminar every year from January 2007 to January 2016. I also gave annual or biannual presentations on technology and lawyer confidentiality to new lawyers for the Law Society of Ontario, Ontario's lawyer regulator from 2007 to 2018.

Legal Information & the Hostage, AALL Encore Caucus, March, 2023.

AALL Virtual Coffee Chat: Thinking Out Loud: Putting Your Writing (and Other Content) on the Web, with Sarah Glassmeyer, January 2023.

Keynote: Legal Information is Messy, AALL WestPac Chapter Annual Conference, September 2022.

<u>Travels and Travails of a Blogger</u>, Northern California Association of Law Libraries (NOCALL) Spring Institute 2021, April 21, 2021.

Keys to a Thriving Practice (Panel), Criminal Lawyers Association 5th Annual Recent Calls Conference, November 17, 2019.

Innovation Tournament, American Association of Law Libraries, July 16, 2019 (judge).

Sole Provider or No Provider, Geek in Review podcast, April 24, 2019.

<u>Innovation in the "IRL": Temperature Checks and Decision Points</u>, American Association of Law Libraries' Innovation Bootcamp, March 26, 2019.

Social Media for the Law Firm, Halton Law Association, November 16, 2018.

<u>Protect a Digital Law Practice</u>, 2017 Law Society of Upper Canada Solo and Small Firm conference, June 8, 2017.

<u>Insights on Negotiating</u>, Toronto Association of Law Libraries, May 3, 2017.

Apps and Gadgets for the Mobile Lawyer, Ontario Bar Association TechXpo 2016, November 9, 2016 (with Allan Oziel).

The Anatomy of the Internet, Hicks Morley internal technology practice seminar, September 28, 2016.

<u>Legal Research Made Easy</u>, 2016 Law Society of Upper Canada Solo and Small Firm conference, June 9, 2016.

Manage Your Information Flow Before Trial, Ontario Bar Association (OBA) Innovation in Litigation conference, May 9, 2016.

<u>Storing Digital Records: Obligations and Best Practices</u>, Law Society of Upper Canada 23d Annual Immigration Law Summit, November 8, 2015 (panel with Phil Brown).

Protecting Client Information in the Digital Era, Canadian Bar Association Annual Meeting, August 15, 2015 (panel with Carolena Gordon, Dan Pinnington, and Scott Kitching).

Making the Leap to the Cloud: Best Practices in Implementing SaaS Solutions, Canadian Corporate Counsel Association, February 2015 (Webinar).

<u>Everything you wanted to know about dealing with legal publishers... but were afraid to ask!</u>, Canadian Association of Law Libraries Webinar, November 2014 (with Melanie Hodges Neufeld and Josette McEachern)

<u>Safe and Ethical Cloud Computing</u>, Ontario Bar Association TechXpo, October 2014 (panel with Russell Alexander).

Competitor or Frenemy?, Legaltech West Coast, June 24, 2014 (panel with Tim Hwang and Jay Mandel).

<u>Work Anywhere Technology: How to Truly Leave Your Laptop at Work</u>, Association of Corporate Counsel Emerging Global Trends Seminar, Toronto, June 19, 2014.

<u>2014 Solo and Small Firm Conference</u>, conference co-chair and panelist on Ultimate Tips Blitz, The Law Society of Upper Canada, June 12-13, 2014.

North American Courthouse Libraries: Adapting to Change, Southwestern Association of Law Libraries Annual Meeting, March 21, 2014.

<u>The Virtual Law Office: Is It Right for You?</u>, Canadian Bar Association Skilled Lawyer Practice Stream CLE Series, with Linda Long, January 2014 (Webinar).

Two Sides of Social Media, Ontario Ombudsman in-house training, December 2013.

<u>Envisioning the Future of Technology in Membership Law Libraries</u>, Conference of (Ontario) Law Association Libraries, October 2013.

<u>Find and Use Social Media Evidence</u>, Ontario Bar Association, September 2013.

<u>Get Your Head and Practice in the Cloud</u>, 8th Annual Solo and Small Firm Conference, Law Society of Upper Canada, May 2013 (with Richard Ferguson).

Technology and the Muskoka Law Practice, Muskoka Law Association Annual General Meeting, May 2013.

<u>Toy Story: Technology Tips for Your Civil Litigation Practice</u>, Colloquium 2012, Sudbury District Law Association, October 2012.

Technology Tips, 2012 State Bar of Montana Annual Meeting, September 2012.

<u>Practicing Safely and Ethically in the "Cloud": It Can Be Done</u>, 7th Annual Solo and Small Firm Conference and Expo, the Law Society of Upper Canada, June 2012 (with Reid Trautz and Maureen Whelton).

<u>Using Social Media Tools in a Practical and Ethical Way</u>, 7th Annual Solo and Small Firm Conference and Expo, the Law Society of Upper Canada, May 2012 (with Antonin Pribetic).

<u>Ethical Issues in Social Media and E-mail Communication</u>, Ontario Bar Association 2012 Institute Solo, Small Firm and General Practice Breakfast, February 2012 (with Dan Pinnington, Dera Nevin).

<u>Technology Tips for Your Civil Litigation Practice – Research Tools</u>, Law Society of Upper Canada, February 2012.

<u>The Ethics of Social Media for Lawyers</u>, Canadian Institute 18th Annual Advertising and Marketing Law Conference, January 2012 (with Phil Brown).

Introduction to Law Office Technology seminar, at the University of Cincinnati College of Law.

<u>Building an RFP: Deconstructing the Process</u>, Canadian Association of Law Libraries Webinar series, January 2012 (with Paul Berry).

<u>Lights, Camera, Action: Integrating Technology into your Trial Practice</u>, Criminal Lawyers Association, December 2011 (panel with Jacob Jesin, Taro Inoue, and Phil Brown).

45 Sites in 45 Minutes, Ontario Courthouse Librarians' Association, October 2011.

<u>Social Media Research for Employment Litigation</u>, Manitoba Bar Association Legal Research Section, October 2011.

State Bar of Montana Annual Meeting, Kalispell, Montana, September 2011 (multiple panels).

<u>Free Stuff: Tips You Can Use for Free (or Almost)</u> (panelist), National Association of Bar Executives, American Bar Association Annual Meeting, August 2011.

Secrets, Lawsuits & Mediation: US and Canadian Alternatives to FOI Litigation (panelist), Section of Administrative Law, American Bar Association Annual meeting, August 2011.

Running Your Practice on the Cloud in a Safe and Ethical Manner (panel with Catherine Sanders Reach), 6th Annual Solo and Small Firm Conference, Law Society of Upper Canada, June 2011.

Risk Management Outside the Office, Law Society of Upper Canada, March 2011.

Information Management for Litigators, panelist, Advocate's Society Fall Forum, October 2010.

5th Annual Solo and Small Firm Conference, Law Society of Upper Canada, May 2010

Social Media 201 (with Jordan Furlong and Michele Allinotte)

Online Research: Free Tools and How To Maximize Your Search (with Richard Sage)

Lawyer Responsibilities in a Wired World, Law Society of Upper Canada, May 2010

Risk Management Outside the Law Office, Law Society of Upper Canada, December 2009

Impress with RSS, Conference for Ontario Law Association Libraries, October 2009.

<u>Law Office Technology: Why It Should Be In Your Curriculum and How to Get it There</u>, panel at the 2009 CALI Law School Technology Conference, June 2009, with Wayne Miller and Ken Hirsh.

4th Annual Solo and Small Firm Conference, Law Society of Upper Canada, May 2009

<u>E-mail Emancipation: How to Cut the Time That E-mail Takes Out of Your Day</u>, Law Society of Upper Canada (with Catherine Sanders Reach)

<u>Productivity Tools to Help You Attain Work-Life Balance in Trying Times</u> (with John Starzynski & Carolyn Wilson)

American Bar Association Techshow, April 2009

<u>Software as a Service: Can You Say Goodbye to Upgrade Headaches with SaaS?</u> (with Catherine Sanders Reach)

Research on a Dime: Effective Authoritative Sources for the Budget-Minded (with Catherine Sanders Reach)

Managing Information Overload, Law Society of Upper Canada, October 2008 (with Jeanette Bosschart and Meris Bray).

E-mail Emancipation: Productivity in the Age of Information Overload, 3d Annual Solo and Small Firm Conference, Law Society of Upper Canada, May 2008 (with Catherine Reach).

<u>Defend with Ingenuity Annual DWI Conference</u>, National Association of Criminal Defense Lawyers, October 2007.

<u>Internet Research Tips</u>, Solo and Small Firm Law Practice Management and Technology Conference 2007, Cincinnati Bar Association, September 2007.

<u>Virtual Migration: Moving to a Web-based Integrated Library System</u>, Special Libraries Association Annual Meeting, June 2007.

<u>Tips for Solo Law Librarians</u>, Southeast Chapter of the American Association of Law Libraries (SEAALL) Annual Meeting, April 2007.

ABA Techshow 2007, American Bar Association Law Practice Management Section, March 2007.

Basic IT: Networking DIY

Basic IT: Should I Stay or Should I Go?

<u>Library Technology Sampler Platter</u>, Texas Library Association Annual Conference, April 2006.

High Octane Internet Legal Research, Cincinnati Law Library Association, March 2006.

Internet Legal Research Tips and Tricks, Northeastern Lawyers Club, February 2006.

International Justice Mission Research Tips: Sri Lanka, Crossroads Community Church, February 2006.

High Octane Internet Legal Research, Cincinnati Law Library Association, September 2005.

Sampler Platter: Library Technology in Your Future, Southwestern Association of Law Libraries Annual Meeting, March 2005.

<u>Don't Miss the Boat: Effective Communications for Small Bar Associations</u>, American Bar Association Bar Leadership Institute, March 2004.

Legal Forecast 2004, Law Bulletin Publishing Seminars, February 2004.

<u>Building for Success: The Ultimate How-To Seminar for New and Not So New Lawyers</u>, State Bar of Wisconsin, January 2004. (in Milwaukee, Madison, and Wausau) (with Ross Kodner)

<u>Take Your Practice Anywhere: Hot Tips and Tools for Mobile Lawyers</u>, Milwaukee Bar Association, Wisconsin Law and Technology Show 2003, November 2003.

<u>Cutting the Cord: Wireless Law Practice is Here!</u>, Milwaukee Bar Association Wisconsin Law and Technology Show 2003, November 2003.

<u>Software Decisions: Making the Right Choice the First Time</u>, Chicago Legaltech Show 2003 (on a panel with Ross Kodner and Wells Anderson), October 2003.

<u>Web Pub Web Site Audits</u>, National Association of Bar Executives Communications Section Workshop 2003, October 2003.

Tech Moments, State Bar of Montana, September 2003.

<u>Tech Tips</u>, State Bar of North Dakota, June 2003.

It's About Me(mbers), Executives of California Legal Associations, June 2003.

Zero to 60: High-Speed Internet Research, Contra Costa County Bar Association, May 2003.

\$5,000 Law Office, Wisconsin State Bar, April 2003.

On the Go: Mobility and the Lawyer, Dell Small / Mid-sized Business Group, Legal Industry Executive Briefing, April 2003.

<u>Bells and Whistles without Bills and Wails</u> panel at the National Conference of Bar President's midyear meeting, Seattle, WA, February 2003.

Technology and the Large Law Firm Lawyer, Duke University School of Law, January 2003.

Cutting Edge Technology for Small Law Firms, Shreveport Bar Association, December 2002.

<u>How to Get the Most Bang for Your Technology Buck</u>, Central Louisiana Pro Bono Project Continuing Legal Education, December 2002.

Wisconsin Law and Technology Show 2002, December 2002.

60 Tips, Sites and Gadgets

What's Hot and What's Not in 2003

<u>Large Law Firm Technology Overview on technology trends in large US law firms</u>, Microsoft Global Professional Services Training Conference, November 2002.

Chicago Legaltech 2002 technology conference, November 2002.

60 Hot PC Tips, Tools, and Net Sites to Pump Up Your Practice

The Legal 'Net Grows Up

<u>Technology and the Law Student</u>, St. Louis University, October 2002.

State Bar of California Annual Meeting, October 2002.

Technology and the Young Lawyer.

Opening a Solo Practice.

Tips and Tricks for Leveraging Your Technology, Bar Association of Metropolitan St. Louis, October 2002.

<u>Tech Moments</u>, State Bar of Montana, September 2002.

<u>Bar Association Technology: Challenges and Opportunities</u>, Executives of California Legal Associations 2002 Retreat, June 2002.

Wireless World, Southwestern Association of Law Libraries Annual Meeting, April 2002.

<u>Enhancing Web Content Retrieval</u>, ABA Standing Committee on Strategic Communications, February 2002.

<u>Bar the Digital Door: Securing Your Systems</u>, National Conference of Bar Presidents Midyear Meeting, February 2002.

Chicago Legaltech 2001 Conference, November 2001.

<u>To Upgrade or Not to Upgrade: Maximizing Your Technology Dollars.</u>

Pro-Active Disaster Planning II: Securing Your Perimeter.

15 Tech Tips for 60 Legaltech Tips in 60 Minutes.

<u>Law Practice Management: Getting Started with Technology</u>, ABA Section on Family Law Annual CLE Meeting, October 2001.

<u>Tech Moments</u>, State Bar of Montana Annual Meeting, September 2001.

Faculty, State Bar of Montana Annual Meeting Rookie Camp, September 2001.

<u>Wireless Networks: Is It Time to Untether Users?</u>, American Association of Law Libraries Annual Meeting, July 2001.

<u>Wireless Goes Primetime</u>, CALI Computer Assisted Legal Instruction Virtual Reality Check Conference 2001, June 2001.

Extending Library Services with Wireless Networks, Computers in Libraries 2001, March 2001.

<u>Harnessing Technology</u>, National Conference of Bar Presidents, American Bar Association Midyear Meeting 2001, February 2001.

The Digital Association, National Association of Bar Executives, NABE Tech Show 2001, February 2001.

<u>Leveraging Internet Technology</u>, National Conference of Bar Presidents, American Bar Association 2000 Annual Meeting, July 2000.

<u>Waiting for Wireless?</u>, CALI Computer Assisted Legal Instruction Conference 2000: Going the Distance, June 2000.

<u>Using Technology to Enhance Bar Communication: Making Sparks Fly</u>, New York State Conference of Bar Leaders, April 2000.

<u>Feel Free to Move About: Going Wireless</u>, American Bar Association Section on Legal Education Bricks, Bytes, and Continuous Renovation Conference, March 2000.

American Library Association Annual Meeting, <u>Wireless LAN Case Study</u> as part of the LITA Bytes Without Wires: Wireless LANs and WANs in Libraries, June 1999.

<u>Printer Accounting: Reining in the Printing Beast</u>, Southwestern Association of Law Libraries Annual Conference, April 1999.

Library Reviews

Law library review, University of Saskatchewan university libraries, November 2011.

Technology consulting, Louisiana State University School of Law, December 2002.

Technology consulting, University of Mississippi School of Law, December 2000.

Professional Affiliations

American Bar Association, 1993-present.

American Association of Law Libraries, 1996-present (Member, Citation Formats Committee 2003-2004; Chair, Citation Formats Committee 2004-2005; Member, AALL Spectrum Advisory Board 2022-present; Member, AI and Legal Technology Special Committee 2023-2024).

Association of Information and Image Management, 2012-2014 (Member).

Canadian Association of Law Libraries, 2007-2012 (Co-chair, Canadian Law Society and Courthouse Library Directors roundtable, 2008-2012; member, CanLII Advisory Committee, 2009-2010; member,

Vendor Liaison Committee, 2009-2012; chair, program committee, 2012 Conference Planning Committee).

Cincinnati Bar Association, 2005-2007 (Member, Legal Research and Information Resources Committee).

Council of California County Law Libraries, 2022-2024 (Member).

Ohio Regional Association of Law Libraries, 2004 – 2007.

Ohio State Bar Association, 2005 – 2007.

Ontario Libraries Association, 2009-2012.

Special Libraries Association, Legal Division, member (2000 – 2013); Cincinnati Chapter, member (2005-2007), chair-elect (2005-2006), chair (2006-2007); Competitive Intelligence Division, member (2012-2013).

Toronto Association of Law Libraries, 2007-2009.

Recognition

Hall of Fame, 2021 CLawBies (legal blogging award), "winner of eight Clawbie awards, including the Fodden Award in 2018, O'Faolain might be our most decorated HOF winner to date", for personal blog.

Winner, 2019 CLawBies (legal blogging award), Law Library Resource category, for personal blog.

Winner, 2018 CLawBies (legal blogging award), Law Library Blog category, for personal blog.

Finalist, 2018 CLawBies (legal blogging award), Fodden Award for Best Canadian Law Blog, for personal blog.

Finalist, 2017 CLawBies (legal blogging award), Law Library Blog category, for personal blog.

Winner, 2014 ClawBies (legal blogging award), Legal Technology category, for personal blog.

Finalist, 2012 CLawBies (legal blogging award), Law Library Blog category, for <u>Finding Legal Information</u> blog.

Finalist, 2011 CLawBies (legal blogging award), Law Library Blog category, for <u>Finding Legal Information</u> blog.

Member of the inaugural Fastcase 50 (2011), "honoring the law's smartest, most courageous innovators, techies, visionaries, and leaders".

Named one of Canada's top legal social media influencers (2011).

Finalist, 2010 CLawBies (legal blogging award), Law Librarian Blog category, for <u>Finding Legal Information</u> blog.

External Boards and Volunteer Work

Volunteer, San Diego Canyonlands (canyon cleanup), 2022-2023.

Member-at-Large, Newmarket Citizens' Band executive committee, 2018-2020.

Member, Advisory Committee, Toronto Legaltech 2015.

Volunteer Coach, Newmarket Soccer Club U9 Boys, 2014-2015.

Member, Canadian Centre for Court Technology Clearinghouse Working Group, 2010 – 2011.

Volunteer Leader, Scouts Canada, 2008-2010 (Beaver Scouts: Ringtail; Cub Scouts: Bagheera).

Member, Ohio General Assembly Task Force on Law Libraries, 2005-2007.

Member, Editorial Advisory Board, Law Technology News, 2002-2014.

Member, Law Technology News Annual Technology Awards judges panel, 2003-2013.

Member, Board of Directors, LegalXML, Inc. XML standards development organization, 2001-2002.

Member, IT Steering Committee, Volunteer Center of Dallas, 1998-1999.